

## Additional Resources

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The following list provides additional resources on crisis and risk communications, incident command management, and joint information centers.

### **Crisis and Emergency Risk Communications**

#### **[ASTHO: Risk Communication](http://www.astho.org/?template=risk_communication.html)**

[http://www.astho.org/?template=risk\\_communication.html](http://www.astho.org/?template=risk_communication.html)

The Association of State and Territorial Health Officials offers free risk and crisis communication tools online, including a workbook, risk communication assessment tool, and an event assessment checklist.

#### **[Center for Risk Communication](http://www.centerforriskcommunication.com/home.htm)**

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The Center for Risk Communication offers services in risk communication research, strategy development, and training. Their web site also houses readings by members of their staff, including Vincent Covello, a leading risk communication expert.

#### **[Emergency Risk Communication CDCynergy](http://www.orau.gov/cdcynergy/erc/CERC%20Course%20Materials/CERC_Book.pdf)**

[http://www.orau.gov/cdcynergy/erc/CERC%20Course%20Materials/CERC\\_Book.pdf](http://www.orau.gov/cdcynergy/erc/CERC%20Course%20Materials/CERC_Book.pdf)

The Centers for Disease Control and Prevention (CDC) developed this comprehensive ERC planning tool on CD-ROM that includes specific planning guides and a wealth of reference resources. Contact the CDC's Office of Communication to obtain a copy of the CD-ROM.

#### **[Peter Sandman Crisis Communication Web Site](http://www.psandman.com/terror.htm)**

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A leading expert in crisis communication offers many useful articles, handouts, and a Q&A board.

#### **[National Cancer Institute's Risk Communication Bibliography](http://dceps.nci.nih.gov/DECC/riskcommbib/)**

<http://dceps.nci.nih.gov/DECC/riskcommbib/>

The Risk Communication Bibliography contains over 650 references to published documents that address the communication of public health hazards. Included documents address the risks, prevention, and treatments of health hazards. Many documents contain information about illnesses, environmental conditions, and accidents

#### **[National Incident Management System \(NIMS\). Basic Guidance for Public Information Officers \(PIOs\)](http://www.fema.gov/library/viewRecord.do?id=3095)**

<http://www.fema.gov/library/viewRecord.do?id=3095>

FEMA offers basic guidance for Public Information Officers in a guidebook that includes an overview of basic Crisis and Risk Emergency principals, including how to work within the incident management and command structure frameworks. It also includes information on how to integrate Joint Information Systems (JIS) and organize Joint Information Centers (JICs).

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### [World Health Organization Field Guide. Effective Media Communication during a Public Health Emergency](http://www.who.int/csr/resources/publications/WHO%20MEDIA%20FIELD%20GUIDE.pdf)

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The World Health Organization (WHO) offers a comprehensive guide that covers principals of how to respond and communicate with the media during a public health emergency.

### [Yale Center of Public Health Preparedness: Fundamentals of Crisis and Emergency Risk Communication Web Site.](http://publichealth.yale.edu/ycphp/cerc.html)

<http://publichealth.yale.edu/ycphp/cerc.html>

The Yale Center of Public Health Preparedness offers a CERC train-the-trainer toolkit with training materials. It is also available in CD-Rom.

## FEMA Online Trainings

### NIMS/ICS Courses

- ICS for Single Resources and Initial Action Incidents (ICS-200)

<http://training.fema.gov/EMIWeb/IS/is200.asp>

- Intermediate Incident Command System (ICS-300)

<http://www.fema.gov/about/contact/statedr.shtm>

- Advanced Incident Command System (ICS-400)

<http://www.fema.gov/about/contact/statedr.shtm>

- National Incident Management System (NIMS), An Introduction (IS-700)

<http://training.fema.gov/EMIWeb/IS/is700.asp>

- National Incident Management Systems (NIMS), Public Information Systems (IS-702)

<http://training.fema.gov/EMIWeb/IS/is702.asp>

- National Response Plan (NRP), An Introduction (IS-800)

<http://training.fema.gov/EMIWeb/IS/is800a.asp>

### PIO Courses

- Basic Public Information Officers Course (G-290)

<http://training.fema.gov/EMIWeb/EMICourses/E388.asp> and

<http://www.fema.gov/about/contact/statedr.shtm>

- Advanced Public Information Officer (E-388)

<http://training.fema.gov/EMIWeb/EMICourses/E388.asp>